

Business Needs

Providing the best care possible requires that doctors, nurses and other care givers have the latest and most accurate information about the patient. To ensure that patient information is available when needed, the admissions and Home Care departments found they had to make a copy of the patient file for each department of the institute. Copying the patient file ten to fifteen times was not only expensive, but required 10 to 15 times more storage facilities and consumed too much time to manage and retrieve the documents.

In order to gain control of the document process, the Parker Jewish Institute turned to MaxxVault and Fujitsu Computer Products of America to simplify the sharing of patient information. By placing Fujitsu ScanSnap fi-6010N, as well as other Fujitsu document scanners at the workstations in the Home Care and Admissions departments, as documents are completed they are scanned immediately into the MaxxVault central repository. Once captured, MaxxVault's interface to the ScanSnap fi-6010N enables the staff to input the key identifying information into five index fields using the network scanner's easy to configure job menu feature. By the time employees return to their desk, the documents are securely and accurately identified, filed, and retrievable from the MaxxVault repository.

MaxxVault Solution

For Home Care workers and supervisors, accessing patient files is now a simple matter of entering the patient name or number into the MaxxVault search. "While the administration of our MaxxVault system requires no great effort I am most impressed with the user friendly interface both on the ScanSnap fi-6010N as well as the software," said Freddy Marcel, Information Services Consultant for Parker Jewish.

"Since we've started with MaxxVault, I have not received any calls from the users looking for re-training or to trouble shoot a problem. I can think of no better information system than one that is so effortless that even casual users are able to manage it themselves."

While the Home Care documents are retrieved via web browser interface, the Admissions documents are accessed differently. To maintain efficiency, the Parker Jewish administrators wanted all patient information available from their SigmaCare® electronic medical records (EMR) system. To accomplish this, once the admissions documents are scanned and indexed in MaxxVault they are automatically routed to an export folder from which the documents are then uploaded into SigmaCare. Now, doctors and nurses have all patient information in one location and don't have to fuss with a mix of electronic records and paper files.

"The addition of the MaxxVault/ Fujitsu solution has quickly eliminated a great deal of pressure on both our physical resources and our staff," explains Vincent Villany, Director of Information Systems. "The tremendous volumes of paper were quickly outgrowing our file rooms. Thanks to MaxxVault and Fujitsu, not only do we have the growth under control but anticipate re-purposing storage space for offices or patient care."

In addition, we are subject to numerous audits requiring a great deal of our staffs' time to collect the information. Not only can we retrieve the documents quickly, but MaxxVault tracks the complete history of the documents so we know when they were accessed and by whom. In only a few months MaxxVault has so completely transformed how we access patient information for the better that other departments are clamoring for us to expand MaxxVault to include their files."

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